



HAVEN LODGE

A Therapeutic Children's Home Operated by Living Life Care

Compassionate, Trauma-Informed Support for Children Aged 7–17



About Living Life Care

Our History

Established in 2024, Living Life Care delivers high-quality, therapeutic care for children aged 7–17 who have faced trauma, adversity, or social exclusion.

We specialise in small solo and two-bed homes, providing nurturing, family-style environments.





Our Values

At Living Life Care, everything we do is underpinned by our core values. We believe that children deserve not only safety and stability, but also compassion, respect, and the opportunity to grow.



Compassion at the Core:

Kindness and empathy guide our care.



Voice and Choice:

Empowering every child to be heard.



Lifelong Impact:

Equipping children for a confident, independent future.



Safety, Stability & Security:

Predictable and protective environments.



Therapeutic Growth:

Healing through trust, support, and consistency.





Our Approach

We work in partnership with local authorities and professionals to deliver:



Individualised, Trauma-Informed Care

Every child's experience is unique—so is our care. We tailor support based on each young person's history, needs, and strengths. Our trauma-informed approach prioritises safety, trust, and emotional healing.



Strong Multi-Agency Collaboration

We don't work in isolation. From social workers and virtual schools to mental health professionals, we build trusted partnerships to provide truly holistic care and make sure the child's voice is heard at every step.



Family-Style Settings That Promote Emotional Safety

Our homes feel like home. Small, calm, and carefully designed environments help children feel safe, seen, and valued. We encourage routine, positive relationships, and a strong sense of belonging.



Transitional Planning from Day One

We see care as a stepping stone—not a stopping point. From the start, we help children prepare for their next chapter, whether that's returning home, moving to foster care, or gaining independence.



About Haven Lodge

A Therapeutic Solo Home for Healing and Growth

Haven Lodge supports children aged 7–17 with complex SEMH needs in a therapeutic solo home environment.

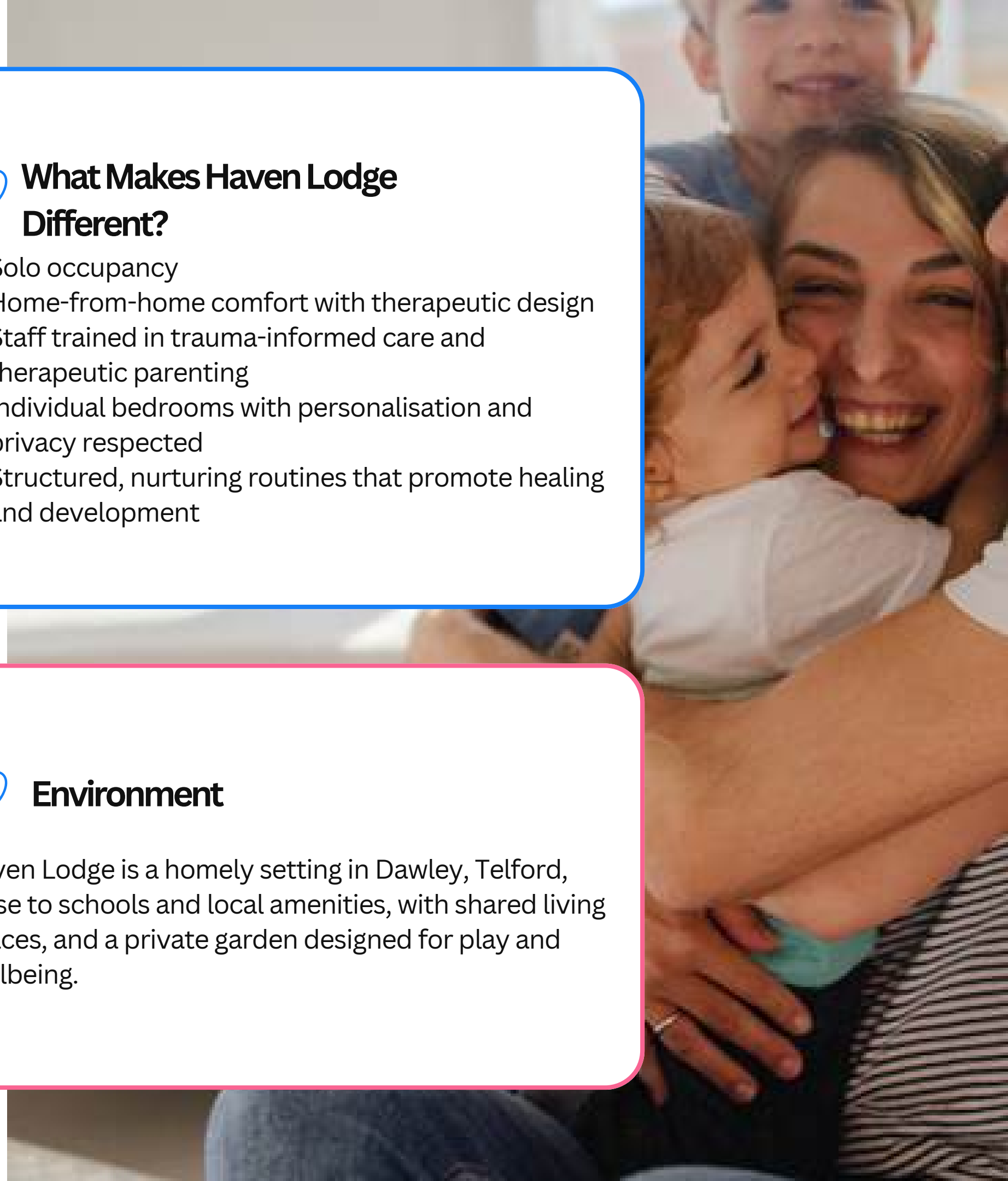
We support children of all genders, using holistic care planning to meet each child's emotional, behavioural, educational, and physical needs.

What Makes Haven Lodge Different?

- Solo occupancy
- Home-from-home comfort with therapeutic design
- Staff trained in trauma-informed care and therapeutic parenting
- Individual bedrooms with personalisation and privacy respected
- Structured, nurturing routines that promote healing and development

Environment

Haven Lodge is a homely setting in Dawley, Telford, close to schools and local amenities, with shared living spaces, and a private garden designed for play and wellbeing.





Caring for Children & Participation

Empowering Children

At Haven Lodge, children are central to their own care planning and daily life. We actively empower them to be heard by encouraging them to share their views during keywork sessions and house meetings, personalise their space and routines, and take part in decision-making around activities, menus, and personal goals.

Children's rights are promoted through access to advocacy services, clear and accessible complaints procedures, and support to attend or contribute to their reviews.

Our approach goes beyond safety — it's about helping each child feel valued, understood, and respected.





Supporting Positive Behaviour and Development



We use therapeutic, child-centred approaches to behaviour management:

TRUST

We focus on building secure relationships and supporting emotional regulation through consistent, compassionate care.

SUPPORT

Every child has a personalised Positive Behaviour Support Plan (PBSP), developed to reflect their individual needs and strengths.





Supporting Positive Behaviour and Development

 We use therapeutic, child-centred approaches to behaviour management:

CHOICE

Rewards and natural consequences are created with the child's input, encouraging ownership, responsibility, and positive behaviour.

SAFETY

Staff use PRICE to de-escalate, guided by empathy and growth.





Learning That Builds Futures



PREPARING FOR LIFE, NOT JUST LESSONS

Education in our home is also about preparation for adulthood. Whether that's helping with homework, building independence through budgeting and cooking, or encouraging exploration of career goals, we support children every step of the way.

Children are encouraged to take pride in their progress and achievements, no matter how big or small. We promote learning that is flexible, therapeutic, and empowering.

At Haven Lodge, education isn't just about school attendance - it's about igniting curiosity, building life skills, and creating a future that each child can believe in. We work closely with local authorities, schools, and training providers to re-engage children in learning and development.

Every child has an individualised Education Plan that supports their unique learning journey. Our team works alongside:

- Virtual Schools
- SEN teams
- Local education providers and alternative provisions





Health & Well-being

Supporting Children's Physical and Mental Health

From day one, every child receives a full health assessment and an individualised Health Plan that covers both physical and emotional well-being.

We ensure access to:

- Medical, dental, and optical care
- Timely mental health support, including referrals and therapeutic input
- Guidance on healthy routines, including sleep, nutrition, exercise, and hygiene
- Support around identity, sexuality, and emotional development

Mental health and emotional well-being are woven into daily care.

Children are supported to:

- Understand and talk about their feelings
- Attend appointments supported by trauma informed nurturing adults
- Build confidence through key working, check-ins, and informal learning

All staff are trained to recognise how trauma impacts mental and physical health and to respond with empathy, insight, and therapeutic care.





Clinical Support with bMindful Psychology

Healing takes time — and it takes a team. That's why Haven Lodge works in partnership with bMindful Psychology to embed clinical expertise directly into the day-to-day care of each child.

We use a blended clinical model that combines team consultation and reflective spaces, direct therapy for children where appropriate, and staff training tailored to each child's needs.



Our Three-Phase Recovery Model

Safety & Containment

Establishing emotional safety and trusting relationships.

Resilience & Relationship Building

Addressing trauma and promoting meaningful connections.

Restoration & Lifelong Learning

Developing confidence, prosocial skills, and self-awareness.



Skilled, Compassionate Professionals

 Investing in Our People to Provide the Best for Children

At Haven Lodge, we know that excellent care starts with an excellent team. That's why we invest in our staff from day one—with high-quality training, meaningful supervision, and access to formal qualifications up to degree level.

All staff are supported to:

- Achieve or work towards Level 3 and 5 Diplomas in Residential Childcare
- Access further professional development, including youth work and social care degrees
- Undertake specialist therapeutic training, including DDP (PACE), trauma-informed practice, and attachment theory
- Complete accredited behaviour support training via PRICE
- Deepen their knowledge of safeguarding, equality, and diversity through ongoing CPD

Ongoing clinical input and mentoring help staff apply their training to deliver consistent, therapeutic care.





Our Team

Experienced, Compassionate Professionals



Home Manager
Marcus Ram

Over 10 years' experience in SEMH, specialist in trauma-informed care, accredited PRICE trainer.



Responsible Individual
Tanya Humphries

Over 17 years in residential care, therapeutic model creator, member of WAGS (Women Achieving Greatness in Social Care).



Inside Haven Lodge

A Safe, Comfortable Space to Call Home

Haven Lodge has been carefully designed to feel warm, welcoming and therapeutic. Every room is tailored to help children feel safe, valued, and at ease — from calm spaces for reflection to shared areas where relationships are built.



Front Room

A cosy, communal living space where children can relax, watch films, or spend time with staff in an informal setting. It's also used for socialising and celebrations.





Inside Haven Lodge



Games & Entertainment Room

A multifunctional space where children can unwind, play games, listen to music, and enjoy creative downtime. It also includes a therapeutic snug for quiet time and reflection.





Inside Haven Lodge



Kitchen & Dining Room

The heart of the home, where staff and children eat together, cook together, and share in everyday routines. This space also supports the development of key life skills like budgeting, nutrition, and meal preparation.





Inside Haven Lodge



Staff Office & Sleep Room

A practical, secure base for our care team, allowing us to maintain clear boundaries while remaining available to support the child 24/7.



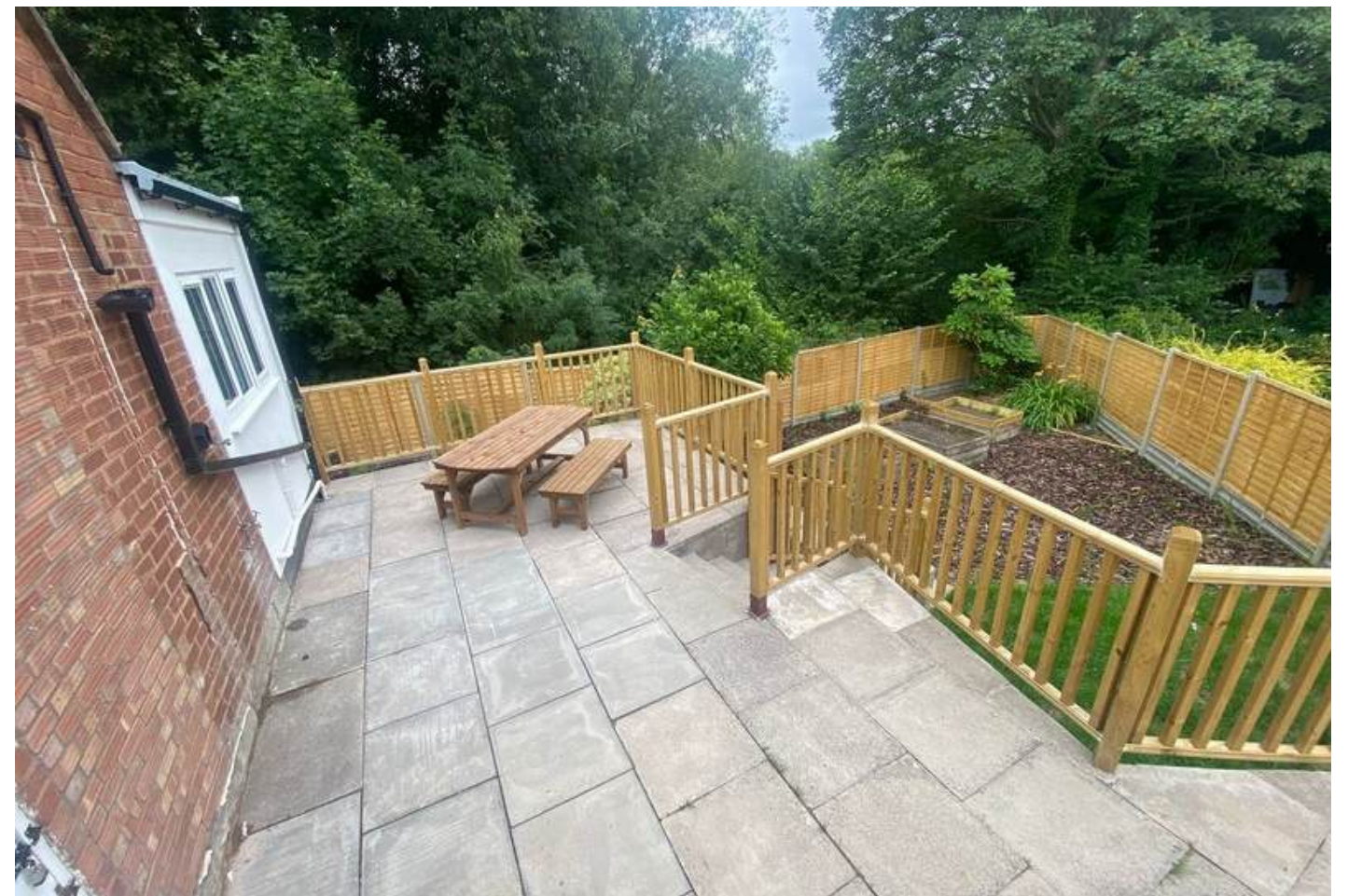


Inside Haven Lodge



The Garden

A private outdoor space with seating, decking, and areas for play, gardening, and relaxation. The garden is used for outdoor dining, therapeutic gardening, and enjoying fresh air in a safe, enclosed environment.





Inside Haven Lodge



Bathroom and Shower Room

There is a modern downstairs bathroom and a main shower room with a walk-in shower and safety features - designed to support both independence and comfort. Upstairs, a family-style bathroom offers a second option during busy mornings or evenings. All facilities are kept to high standards, with staff on hand to provide discreet support when needed.





Inside Haven Lodge



Children's Bedroom

Spacious, thoughtfully furnished, and private. Each room is decorated with a neutral theme and personalised over time by the young person — making it truly their own.





Contact Us

Whether you're a local authority, social worker, or professional looking for a safe, nurturing placement—we're here to help. Get in touch to learn more about Haven Lodge or how Living Life Care can support the children in your care.



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